

Housing with Services LLC Inter-Agency Agreement

Effective January 1st, 2015

Section 1: Document Purpose

The purpose of this document is to represent, among those agencies participating in the Housing with Services Project (Participating Agencies), a collective understanding of the Project's mission and values and create a structure to ensure inter-agency communication, services coordination, resident access to the services system and an efficient referral process.

Section 2: Housing with Services LLC Mission, Values and Project Goals

Mission

The Housing with Services Initiative will improve the health outcomes, reduce health care cost, and promote community inclusion and self-determination for seniors and people with disabilities living in affordable housing.

Values

The Housing with Services Initiative will empower individuals to age in place; remain independent; and have direct involvement in their health care decisions. The Project will be developed to be replicable, economically efficient and bring added value to the services delivery system through development of innovative, evidence-based practices and rigorous evaluation. Participating Agencies will work inter-organizationally and collaboratively to build a community that promotes and values:

- Effective and efficient coordination of health care and human services,
- Reduced hospitalization, emergency department, criminal justice system, nursing home costs and improved quality of life.
- Promotion of client satisfaction through the provision of culturally appropriate, equitable and effective services delivery,
- Increasing the social determinants of health for vulnerable populations primarily defined as community inclusion, transportation, safety, nutrition and stable housing.

Project Goals

1. Improved health outcomes for an underserved population,
2. Decreased utilization of in-patient hospital care, emergency rooms and other high cost health services,
3. Delayed entry into long-term care,
4. Housing stabilization,
5. Facilitation of care transitions that improve health and prevent re-

- institutionalization,
6. Creation of a culture of wellness through a focus on social determinants of health including increased community engagement, improved access to culturally specific and effective services, mental health and addiction services and preventive health care,
 7. Successful collaboration among partner agencies and with the Coordinated Care Organizations,
 8. Financial sustainability, measurable cost savings and replication.

Section 3: Housing with Services LLC and Participating Agency Agreements

(A) Housing with Services LLC Commitments:

1. The Housing with Services (HWS) LLC will provide organizational leadership and administrative support to facilitate participation in the HWS project.
2. The HWS LLC will facilitate an interdisciplinary services delivery team to ensure coordination and efficiency of resident services.
3. HWS LLC will facilitate communication between Participating Agencies in the project.
4. HWS LLC facilitate will execution of agreements, as needed, to allow the exchange of information, in accordance with federal Health Insurance Portability and Accountability (HIPAA) and 42 CFR part 2 requirements, and as allowed by ORS 414.679, SB 1580 (2012), and DHS Policy Transmittal APD-PT-13-001.
5. HWS LLC will provide participating Housing Agencies with ongoing de-identified aggregate data on the number of residents enrolled in the HWS project.
6. HWS LLC will provide information and collaborate with Participating Agencies regarding resource development efforts.

(B) Participating Agencies Commitments

1. Identify a single point of contact or key points of contact within each organization who can provide service information and/or process referrals.
2. Meet on a regular basis to provide program information, service updates and review communication, resident feedback and referral protocols.
3. Hold team meetings as needed to ensure effective care coordination for residents.
4. Share information to the extent that is allowed under Oregon state law, HIPAA

regulations as referenced in Section 4 (A) (4) above and their own agency requirements.

5. Provide information to HWS staff regarding resident services and service outcomes.
6. Be available to the Resident Advisory Council to conduct outreach and solicit feedback regarding services delivery.

(C) Joint Agreements:

1. HWS LLC and the Participating Agencies agree that there is a shared and absolute commitment to supporting resident choice and maintaining the highest possible standards for quality of services.
2. HWS LLC and the Participating Agencies agree that there is a shared and absolute commitment to diversity, equity and access to culturally specific services.

Section 4: Effective Date, Amendments, and Termination Date:

- The effective date of this Agreement shall be January 1st, 2015 or the date, on which each party has signed this agreement, whichever is later.
- Any Participating Agency may withdraw from this Agreement at any time.
- Any amendment to this Agreement must be in writing and signed by all parties.
- This Agreement will terminate on January 1st, 2016 but may be extended with the mutual agreement of Participating Agencies.

Housing with Services

Howard Klink

Date

Jewish Family and Child Service

Brian Fallon

Date

Lifeworks NW

Mark Lewinsohn

Date

Metropolitan Family Service

Judy Strand

Date

Multnomah County ADS

Peggy Brey

Date

Providence ElderPlace

Ellen Garcia

Date

REACH CDI

Kay Hutchinson

Date

SINAI IN-HOME CARE

Paige Coleman

Date