

Readmission Patient Interview

Regarding Your Last Admission and the Events Following Your Discharge from the Hospital

Were you kept informed about your diagnoses during your stay in the hospital, and	None of time ○ Some of time ○
what was being done to further evaluate and treat them	Most of time ○ All of time ○
At the time of your discharge, did someone talk to you about:	
what your diagnoses were	Yes ○ No ○ Not Sure ○
what tests or procedures needed to be done after you left	Yes ○ No ○ Not Sure ○
what to watch out for regarding worsening of your disease	Yes ○ No ○ Not Sure ○
 what to do if you were experiencing worsening of your disease 	Yes ○ No ○ Not Sure ○
who to contact (and how) if you were experiencing worsening of your disease	Yes ○ No ○ Not Sure ○
Were you asked about your understanding these instructions?	Yes ○ No ○ Not Sure ○
Were the discharge instructions written down and given to you before you left	Yes ○ No ○ Not Sure ○
Were the written discharge instructions and plans easy to read and understand?	Yes ○ No ○ Not Sure ○
How confident were you about understanding these instructions?	Very confident ○
	Somewhat confident ○
	Not confident ○ Not Sure ○
Do you have a regular doctor who takes care of you for most things?	Yes ○ No ○ Not Sure ○
At the time of your discharge, did someone talk with you about which medications to	Yes ○ No ○ Not Sure ○
take when you left, and which ones to discontinue?	
Did you take your medications as they were prescribed?	Yes ○ No ○ Not Sure ○
If not, what were the difficulties you experienced with taking your medications?	
After you left the hospital, did you have an appointment with your doctor?	Yes ○ No ○ Not Sure ○
If yes, who made the appointment?	I did ○ My family ○
	the hospital staff O Not Sure O
How long after being discharged did you have to wait for the appointment	A few days○ About a week ○
	About two weeks ○ Longer then 2
	weeks ○ Not Sure ○
Were you able to get to this appointment?	Yes ○ No ○ Not Sure ○
How do you think you became sick enough to be readmitted to the hospital?	
QM Review: Date of Discharge/_/ Date of Admission/ Reason for Readmission :	

Source: Cleveland Clinic, Cleveland, OH; Advisory Board interviews and analysis.